Electronic Acknowledgement Receipt				
EFS ID:	3866065			
Application Number:	10656870			
International Application Number:				
Confirmation Number:	8106			
Title of Invention:	Method for managing data in an automatic call distribution system			
First Named Inventor/Applicant Name:	Erich Drobek			
Customer Number:	21171			
Filer:	John C. Garvey/Jacqueline Ashton			
Filer Authorized By:	John C. Garvey			
Attorney Docket Number:	1454.1485			
Receipt Date:	29-AUG-2008			
Filing Date:	08-SEP-2003			
Time Stamp:	16:33:15			
Application Type:	Utility under 35 USC 111(a)			

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$460
RAM confirmation Number	1827
Deposit Account	193935
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 (National application filing, search, and examination fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listing:

Number	Document Description	File Name	Message Digest	Part /.zip	(if appl.)			
1		AmendAsFiled082908.pdf	244643	yes	8			
	7411e11a75111ea002500.pai	830741ab2e247130llic9b0156a6176a80d9c 1618	ye.					
	Multipart Description/PDF files in .zip description							
	Document Description		Start	End				
	Amendment After Final		1	1				
	Claims		2	6				
	Applicant Arguments/Remarks Made in an Amendment		7	7				
	Fee Worksheet (PTO-06)		8	8				
Warnings:								
Information:								
2 Fee Worksheet (PTO-06)	fee-info.pdf	30361	no	2				
		d19314033d1572226au237bb1384e71760 Gee7c9						
Warnings:								

File Size(Bytes)/

Multi

275004

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

Total Files Size (in bytes):

New Applications Under 35 U.S.C. 111

Information:

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.